

| Last Name: Address: | First Name: City: | State: |
|--|--|------------|
| Preferred Phone Number: □Home □Cell □Work □Other: | Alternate Phone Number: | |
| We are committed to providing quality services. Therefore, upcoming appointments and provide feedback regarding you can op | | |
| E-Mail Address: | □Priva | te |
| Social Security Number: Age: | □Divorced □Widowed □Other: | |
| Gender: □Female □Male □Additional category () □Decline to answer | please specify): | |
| Emergency Contact | Primary Care Physician | |
| Name: | Name:Address: | |
| Preferred Phone Number: □Home □Cell □Work □Other: | City: | State: |
| Note: The below information and categories are | e requested as part of the Healthcare Refor | rm Act |
| Race: □African American □American Indian □As □Other: □ | sian □Caucasian □Hispanic □Pacifi Decline to answer | c Islander |
| | | |
| Language: □English □Spanish □Other: | | |
| How Did You Hear About Us? □Billboard □Drive By □Social Media □Radio | ☐ Referring Physician Name: | |
| □Friend/Patient □Internet Search □Television | Address: | |
| □Word of Mouth □Insurance □Urgent Care/ER □Other: | City: Phone: | |



Medical History Form Please PRINT

| ccare | J | | | |
|----------|---|-------------|----------|--|
| nt Name: | | Birth Date: | Phone #: | |

| Patient Name: | | Bir | th Date: Pho | one #: | | |
|-------------------------------|------|--|------------------------------------|------------------------|--|--|
| EYE HEALTH | | | | | | |
| Blurred Vision – Distance | | Discharge from Eyes | Flashes | Macular Degeneration □ | | |
| Blurred Vision – Near | | Double Vision □ | Floaters or Spots | Night Vision, Poor □ | | |
| Blurred Vision – Intermediat | е 🗆 | Droopy Eyelid(s) □ | Glaucoma 🗆 | Stye, Chalazion | | |
| Burning Eyes □ | | Dry Eyes □ | Halos □ | Twitching Eyelid(s) □ | | |
| Bump, Lesion □ | | Eye Infection | Headaches □ | Watering Eyes □ | | |
| Cataracts | | Eye Injury | Itching Eyes □ | Other: | | |
| Color Vision, Poor | | Eye Pain 🗆 | Light/Glare Sensitive □ | | | |
| Crossed Eyes, Lazy □ | | Fainting, Blackouts | Loss of Vision □ | | | |
| MEDICAL HISTORY | | | | | | |
| DISEASE/CONDITION | ⊠ Fi | Il in all that applies | | | | |
| AIDS/HIV | | If yes, how many years? | What was your last CD | 4 count? | | |
| Asthma | | | | | | |
| Cancer | | If yes, when? W | If yes, when? What type? | | | |
| Diabetes (Type:) | | If yes, how many years? How often do you check blood sugar? What was your last HbA1C date? HbA1C result: | | | | |
| Emphysema (COPD) | | | | | | |
| Heart Disease | | If yes, how many years? _ | If yes, how many years? What type? | | | |
| High Blood Pressure | | | | | | |
| Kidney Disease | | | | | | |
| Migraine Headaches | | | | | | |
| Thyroid Disease | | If yes, how many years? _ | What type? | | | |
| Stroke | | If yes, when? | | | | |
| Seizure | | | | | | |
| Other illnesses (please list) | | | | | | |
| SURGICAL HISTORY | | | | | | |
| Туре: | | Date: | Type: | Date: | | |
| Type: | | Date: | Type: | Date: | | |

| SURGICAL HISTORY | | | |
|------------------|-------|-------|-------|
| Type: | Date: | Type: | Date: |
| Type: | Date: | Type: | Date: |
| Type: | Date: | Type: | Date: |
| Type: | Date: | Type: | Date: |



Living Conditions

□No □Yes

Hospice

| SOUTHWEST | S Date: | | | | |
|-------------------------------|-------------------|-----------------|--------------------------------------|---------------------------------|-----------------------|
| cyccarc | y's Date:Location | | ion: | | Phone: |
| MEDICATIONS (Please List ALL) | | | | □See Attached | |
| Medications/Vitamins/Su | | Dose (mg, etc. |) F. | requency | Reason for Medication |
| Wiedications/ vitamins/50 | upprements 1 | Juse (mg, etc. | , 11 | equency | Reason for Medication |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | I | | | | |
| ALLERGIES DNo | Known Drug | Allergies | | | |
| | Allergy | | | | Reaction |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| FAMILY HISTORY | □No Significa | ant Family H | Iistory | is Known | |
| DISEASE/CONDITION | Please refer | ence blood rei | lative į | f marked 🛚 | |
| Blindness | | Asthma 🗆 | | | Migraine Headaches□ |
| Cataracts | | Cancer□ | | | Thyroid Disease□ |
| Crossed Eye, Lazy □ | | Diabetes□ | | | Stroke□ |
| Glaucoma 🗆 | | Heart Diseas | se□ | | Seizure□ |
| Macular Degeneration □ | | High Blood | od Pressure□ Other: | | Other: |
| Other Eye Diseases: | | Kidney Dise | ease□ | | Other: |
| | | | | | |
| SOCIAL HISTORY | | | | | |
| Tobacco Use | □No □Yes | | | Tobacco type: | |
| Current: Packs/day | # of Years | | | t: Quit Date | |
| Do you drink Alcohol? | | | □Beer □Wine □Liquor # of Drinks/week | | or # of Drinks/week |
| Do you use Marijuana? | □No □Yes | | If yes, how often: | | |
| Consumption type: ☐Sr | 1 | | | | cal Other: |
| Substance Abuse | □No □Yes | | | type: | How often: |
| Are you able to Drive? | □No □Yes | | | | Day & Night |
| Occupation | | | | | Unemployed Disabled |
| Marital Status | ☐ Married ☐ | Single $\Box D$ | ivorce | d \square Widowed \square S | Separated Partner |

□With Family □Alone □With Caretaker □In Retirement Center □In Nursing Home



Medical History Form Please PRINT

| eyecare roasy space. | | |
|----------------------|-------------|----------|
| Patient Name: | Birth Date: | Phone #: |

| REVIEW OF SYSTEMS | |
|-----------------------|---|
| CONDITIONS | ✓ Check all that apply & Circle all conditions that apply to you ☐ NONE |
| CONSTITUTIONAL: | Fever, weight loss, fatigue, loss of appetite, chills, unexplained weight loss, fatigue, loss of appetite, night sweats |
| EARS, NOSE, THROAT: | Hearing loss, sore throat, runny nose, dry mouth, jaw claudication, ear ache |
| CARDIOVASCULAR: | Chest pain, shortness of breath, swelling of feet, shortness of breath when lying flat, racing pulse, irregular heartbeat, blood pressure stable |
| RESPIRATORY: | Wheezing, cough, coughing up blood, severe or frequent colds, difficulty breathing |
| GASTROINTESTINAL: | Abdominal pain, nausea, diarrhea, bloody stools, stomach ulcers, constipation, trouble swallowing, gastrointestinal ulcers, jaundice, or yellow skin |
| GENITOURINARY: | Genital sores or ulcers, kidney failure, kidney problems, kidney stones, prostatitis, testicular pain, urinary discharge |
| MUSCULOSKELETAL: | Muscle aches, joint pain, difficulty lying flat due to musculoskeletal discomfort, pain while sleeping or awakening |
| NEUROLOGICAL: | Weakness, headaches, scalp tenderness, dizziness, paralysis of extremities, tremor, stroke, numbness, tingling in body, seizures or convulsions, fainting |
| PSYCHIATRIC: | anxiety, depression, ADHD, Alzheimer's, Bipolar disorder, confusion, dementia |
| ENDOCRINE: | Excess thirst, excessive urination, heat intolerance, hair loss, dry skin, blood sugars poorly controlled |
| HEMATOLOGY/ONCOLOGY: | Easy bruising, prolonged bleeding, breast, prostate, lung, skin, colon, other |
| ALLERGIC/IMMUNOLOGIC: | Autoimmune disease, seasonal allergies, unspecified |
| OCULAR: | cataract, glaucoma, detached retina, blindness, lazy eye, eye injury/trauma, corneal problems, macular degeneration |
| INTEGUMENTARY: | Rash, change in mole, rashes, skin sores, skin cancer, severe itching, loss of hair |
| FEMALES: | Are you pregnant? Are you nursing? |

7110 Wyoming Blvd NE, Albuquerque, NM 87109 P- 505.346.0500 F- 505.346.0164



Acknowledgment of Notice of Privacy Practices

Southwest Eyecare Specialists reserves the right to modify the privacy practices outlined in the notice. ☐ I have been offered a copy of the Notice of Privacy Practices for Southwest Evecare Specialists ☐ I have DECLINED a copy of the Notice of Privacy Practices for Southwest Eyecare Specialists □ I authorize Southwest Eyecare Specialists to release Protected Health Information to the following Individual(s) /organization to assist me in the coordination of my care and treatment: Person(s) to Whom Information May Be Disclosed, Authorized to Use or Disclose Information Name of person/organization Telephone Number Name of person/organization Telephone Number This authorization shall remain in effect until revoked. I consent to the use or disclosure of my Protected Health Information (PHI) by Southwest Eyecare Specialists, P.C., (SWEC) for the purpose of diagnosis or treatment of any healthcare need as determined by SWEC, for the collection of payment, and for conducting healthcare operations by SWEC. Your health information will be used by our staff to send you appointment reminders. This includes mail, email, voicemail, text-messaging, telephone, and other reasonable attempts. Enrollment in the Patient Information Portal constitutes authorization for the appropriate use of information contained on the portal under privacy and security protocols for PHI. I understand that I have the right to request restriction on how my PHI is used or disclosed at the discretion of SWEC. I have the right to revoke this consent and acknowledgement. A copy of the complete HIPAA Privacy Policy describing individual rights and the duties of SWEC is available for my review. SWEC reserves the right to modify the privacy practices without notice. I have the right to request a printed copy of the current Notice of Privacy Policy. A sample copy of these policies are available in English and Spanish at the HHS website at: http://hhs.gov/ocr/privacy/hipaa/modelnotices.html. Name of Patient (Print or Type) Signature of Patient Date

(Required if the patient is a minor or an adult who is unable to sign this form)

Signature of Patient Representative

Updated: January 2015

Relationship of Patient Representative to Patient

SOUTHWEST EYECARE SPECIALISTS, PC

FINANCIAL POLICY

Revised January 2021

- INSURANCE CARDS: Please make sure the insurance cards presented at each visit are current and accurate.
- <u>AUTHORIZATIONS:</u> Some insurance plans require a prior authorization or referral for services by specialists. If your insurance plan requires either; it is your responsibility to obtain this authorization prior to your visit.
- <u>PAYMENT:</u> Payment is due when services are rendered. If insurance is being filed you will be responsible for paying any copay, co-insurance and deductible amounts at the time of service. If you are unable to pay these amounts at the time of service your appointment may be rescheduled and/or your account may be subject to a \$20 billing fee. Balances remaining after 3 statements are also subject to billing fee.
- NON-COVERED SERVICES/DENIED CHARGES: Certain services may be considered non-covered services or may be
 denied as investigational, experimental or not medically necessary by your insurance carrier. If your physician feels
 these services are needed and they are performed, you are obligated to pay for these services in full should your
 insurance carrier deny payment. Note: Refractions are considered NON-COVERED (See REFRACTIONS below).
- MEDICAL PLANS WITH VISION BENEFITS: Please be advised that some medical plans do have routine vision benefits. However, sometimes these vision benefits are with a different insurance carrier. Southwest Eyecare may participate with your medical plan but not your vision plan. Please contact your insurance carrier to verify your benefits and whether Southwest Eyecare is a provider for your medical plan. Present all insurance cards at check-in and inform check-in if your visit is for routine vision care or to be filed to your medical insurance.
- <u>MEDICIAD/CENTENNIAL PROGAMS:</u> Southwest Eyecare participates in these programs by doctor referral only and only for medical conditions. Southwest Eyecare does not participate in the routine portion of these plans. Medicaid patients are required to see in-network optometrists for routine vision services as we are unable to provide glasses RX.
- <u>RETURNED CHECKS AND PAST DUE AMOUNTS:</u> Returned checks will be subject to collection charges, penalties and interest. All accounts are considered past due if not paid within 60 days of service. Past due accounts may result in collection turnover and may be subject to penalties and interest, and/or the refusal of future appointments until old balances have been paid in full. Southwest Eyecare does not accept postdated checks.
- <u>SURGERY CHARGES:</u> Southwest Eyecare will make every effort to determine your insurance benefits prior to any scheduled surgery. Southwest Eyecare will notify you of an approximate amount you will be responsible for paying prior to the date of surgery. Please keep in mind that this is just an estimate. You may incur other charges (in addition to the surgeons' fee) from the surgery facility, anesthesiologist, laboratory and/or radiologist.
- <u>CANCELLATION POLICY:</u> All appointments that are not cancelled within 24 hours of the appointment will be subject to a **\$30 NO SHOW fee**. The \$30 fee must be paid before we can reschedule your appointment.
- <u>VISION PLANS</u>: Southwest Eyecare does not participate in any vision plans. We also do not fit or prescribe contact lenses. If you are here for a routine vision exam (there are not medical concerns or chief complaint) you will be responsible for payment in full at time of service. <u>Routine vision exams are NOT filed to insurance and the fee of \$138</u> plus tax is due at checkout.
- <u>REFRACTIONS</u>: Refraction is the process of determining if there is a need for corrective lenses. It is an essential part of an eye exam and necessary in order to write a prescription for glasses. We will file the charge for the refraction with your health insurance, we are not contracted with any vision plans. In the event the charge for the refraction is not covered by your health insurance a fee of \$55 will be applied to patient responsibility.

Page 1 of 2

Continued on Back

Pt initials______

FINANCIAL POLICY

RELEASE OF INFORMATION & ASSIGNMENT OF BENEFITS

I have read and understand this Financial Policy. I authorize payment of the insurance benefits directly to Southwest Eyecare Specialists, PC and promise to assist in the processing of claims for benefits. I authorize any holder of medical information about me to release such information to my insurance carrier or its agents as needed to determine these benefits or the benefits payable for related services.

MEDICARE LIFETIME AUTHORIZATION (applies to Medicare patients only)

I request the payment of authorized Medicare. Medicaid/MediGap benefits to be made on my behalf to Southwest Eyecare Specialist, PC for any services provided to me by that provider of care. I authorize any holder of medical information to release to Social Security Administration, CMS and/or its agents information needed to determine these benefits payable for related services.

If you are unable to meet this policy, please speak to the Patient Account Representative in our Billing office to arrange a payment schedule that is agreeable to both parties. I acknowledge, understand, and accept the Southwest Eyecare Specialist, PC Financial Policy as indicated by my signature below.

| Patients Name (Please Print): | |
|----------------------------------|---------|
| Patients Signature: | _ Date: |
| Parent/Representative/Authority: | _ Date: |

NOTE: Effective January 1, 2011 Southwest Eyecare Specialists will process all checks via desktop deposit. The system uses information from your check to make an electronic fund transfer.

Funds may be withdrawn from your account as soon as the same day you make your payment, and you will not receive your cancelled check back from your bank.

Please make your payment by credit card if you prefer your check not processed this way. Thank you.



REFRACTION RX Acknowledgement

Refraction is the process of determining your best corrected vision and if there is a need for corrective eyeglasses. It is an essential part of the eye exam and is necessary to write a prescription for glasses. Refraction is NOT a covered service by Medicare or most medical insurance plans. These plans consider a refraction a "vision" service not a "medical" service.

We will file the charge for the refraction with your health insurance, we are not contracted with any vision plans. If covered by health insurance copayments, co-insurance, and deductible are the responsibility of the patient and will be billed accordingly.

In the event the charge for the refraction is not covered by your health insurance a fee of \$55 will be applied to patient responsibility.

By signing below, you acknowledge you have received the Refraction RX policy.

| Patients Name (Please Print): | | _ |
|----------------------------------|-------|---|
| Patients Signature: | Date: | |
| Parent/Representative/Authority: | Date: | |